



How Should You Select a Partner?

When you're considering who to use for your domestic transportation and logistics needs, there are many things to consider that can impact your bottom line. Competitive rates are important, but there are so many other factors to consider that could potentially cost you in the long run. Here are some of the questions you should consider asking your potential partners:

- How is their customer service department structured?
- How many internal contacts will you have for tendering loads, billing, tracking, problem resolution, dispatch and accessorials?
- What is their on-boarding process?
- What kind of up-front work is done to help eliminate accessorials?
- Do they have real-time accessorial tracking?
- How does senior management get involved in the management of my business?
- What kind of experience does the sales person have?
- How quickly can they provide invoicing?
- Do they track invoicing accuracy?
- How long do they take to respond to rate requests?
- What is their claims ratio?
- How well do they communicate with the underlying carriers?

The ClearPointt Advantage:

- A specifically assigned logistics specialist to serve as the primary contact for all your business needs including load tendering, tracking and tracing, pricing, invoicing, and reporting
- A detailed on-boarding process addressing your requirements regarding transit times, pick-ups, deliveries, accessorials, invoicing, reports, pricing, tracking and tracing, and service reviews
- Up-to-the-minute accessorial information
- Accessible senior management team that stays closely involved with each customer
- A sales team with an average of 17 years experience
- Next day invoicing
- 99.993% invoicing accuracy
- Same day response to pricing requests
- Real-time accessorial tracking
- A 99.992% claims ratio
- Damage prevention service to help eliminate future claims
- Fast and easy claims filing and processing
- A wide range of equipment options: from 20' to 53' containers and trailers as well as temperature controlled, step-deck and flatbed equipment
- Tailor-made systems and proven processes
- Instantly customizable reports
- Exceptional growth, innovation and stability that has exceeded industry expectations since 2003.
- Real-time communication with rail and truck partners

Our team of experts will proactively analyze your shipping requirements to determine any service and cost-improvement opportunities in the supply chain. ClearPointt's advanced focus on your bottom line yields powerful results.

Realize precision with ClearPointt. For a rate quote or to learn more about us, visit our website at www.clearpointt.com or call us at 866.894.8399.

ClearPointt LLC delivers an outstanding performance that consistently surpasses expectations. From thousands of loads of recreational equipment to a single load of lumber, we prove ourselves time and time again. No job is complete until every "t" is crossed and every "i" is dotted. We use our irreplaceable human touch and advanced systems for the relentless commitment to handle your shipments perfectly each time. We proactively communicate with clarity and purpose so you can stay informed.

We don't just move your freight; we convey ideas and carry your trust.

Service throughout the U.S., Mexico and Canada

- Logistics
- Intermodal
- Highway
- LTL
- Over-dimensional
- Temperature controlled

